

Appendix E - Minimum Information

The following tables set out the minimum information required for the typical self-lay journey Draft 3 September 2020



Stage 1a – Pre-planning enquiry

This stage is intended to support the early engagement between Water Company and Developer necessary to plan for future Network capacity requirements and to enable the Developer to make an informed choice on the delivery route for the water infrastructure to the Site (i.e. Water Company Requisition, Self-Lay, New Appointment or Variation (NAV)).

Inform	ation provided by Customer	Information provided by Water Company	Comments / standard required
Submit	pre-planning enquiry:		The pre-planning enquiry will rely on detail about the Development.
1.	Satisfactory completion of the relevant Water Company form		*Site boundary plan shall be provided
2.	Defined Site boundary*		in a format able to be electronically
3.	Expected site usage/quantity and types of buildings proposed.		accessed by the Water Company. If available at this stage a CAD layout
4.	Estimated meter supply of water required to first plot.		plan should be provided unmarked and with controlled reference and
5.	If the customer has a preference, indicate Site entrance i.e. Where the permanent Source of Water (SoW) could be delivered to Site.		revision numbers and dates. The relevant Water Company form should provide a framework for the
6.	Estimate of the quantity and types of buildings proposed within the first 5, 10, 15 years to include; commercial supply requirements including; internal fitments, flow rates, details of storage tanks, process water requirements.		Minimum Information required and be published on the Water Company website
		Acknowledge receipt of complete and/or incomplete application. Provide Water Company reference and nominated contact to support future communication	Level of Service (LoS): 5 calendar days (existing Water UK metric)



P	re-planning enquiry report:	LoS: 21 calendar days (existing Water
1.	This is to be based on the expected development parameters	UK metric)
2.	The Point of Connection (PoC) on the existing Network is to	
	be identified relative to the Site entrance indicated by the	Information produced at this stage
	Customer.	will be draft and subject to a final
3.	Any recommendation for an alternative or technically	review and confirmation in the
	preferred Point of Connection is to be identified with reasons	subsequent stages.
	provided (if known at this early stage). If the report	
	highlights multiple options, the rationale for any	
	recommended option should be provided.	
4.	The Water Company will review and indicate any technical	
	constraints to minimize the impact on development	
	programme.	
5.	Specify the validity period of the pre-planning report	



Stage 1c – Point of Connection Enquiry ("POC")

This stage confirms the point(s) where a Self-Laid Main can be connected to an Existing Main on the Network in order to allow the Customer to estimate costs, determine the scope of the Self-Lay Works and produce a design.

Information provided by Customer	Information provided by Water Company	Comments / standard required
 Submit POC enquiry: As a minimum: Satisfactory completion of the relevant Water Company form Defined Site boundary and Self-Laid Main incoming access / utility routes*. A Point of Connection in accordance with the Water Company Design and Construction Specification. Expected Site water consumption. Planning status and reference number for the Site. Land registry reference number for the Site. Source of Water Delivery Date. Site layout plan (approved planning layout) to include topography. Details of Special Engineering Difficulties Details of any known future Development adjoining the site. 		The POC enquiry will rely on detail about the development. *Site layout plan is to be provided in a CAD format able to be electronically accessed by the Water Company, unmarked and with controlled reference and revision numbers and dates. The relevant Water Company form should provide a framework for the Minimum Information required and be published on the Water Company website
	Acknowledge receipt of complete and/or incomplete application and provide details of information outstanding still required from the Customer. Provide Water Company	LoS: SLPM1/1



reference and nominated contact to support future communication.	
 Provide PoC report including: Confirmation that Point of Connection is viable based on information provided by the Customer If known, status of land at the Point of Connection (i.e. adopted highway, third party). Any Special Engineering Difficulty which may be associated with the Point of Connection Overview of any Network Reinforcement that the Water Company requires in order to make capacity available at the Point of Connection or for future Developments Confirmation of pressure at source Overview of any risk to the Network that may require diversion or asset protection work on Site or the land adjacent to Site Summary of Contestable/Noncontestable works relative to the Site Specify the validity period of the PoC report 	LoS: SLPM 1/2 If status of land at proposed Point of Connection is third party or unknown, or if any Special Engineering Difficulty identified, the Water Company may offer an alternate Point of Connection. Point of Connection reports produced at this stage may be limited relative to the available information provided by the Customer and therefore in this event will need to be reassessed and confirmed when the Water Company has received all required information from the customer. Water Company's Point of Connection reports should be compatible with their published Charging Arrangements and Annual Contestability Summary, and provide sufficient information to allow a reasonable estimate of costs to be derived by the Customer / Water Company



Stage 2 – Design Self-Laid Mains (Water Company)

Applicable to when the Customer instructs the Water Company to carry out Contestable design work in accordance with a published Local Practice under section 4.7 of the WSG and supplied as a service in accordance with the Water Company's published Charging Arrangements.

Information provided by Customer	Information provided by Water Company	Comments / standard required
Design request, including confirmation of development parameters:	Acknowledge in writing receipt of complete and / or incomplete application and provide	LoS: SLPM 2/1a
1. Satisfactory completion of the		Applies only where a valid PoC has been obtained for
relevant Water Company form	required from the Customer. Provide	the site. If one has not been obtained then revert to
2. Confirmation of Water Company as	Water Company reference and nominated	Stage 1c.
the Designer	contact to support future communication.	
3. Most recent layout of Site in CAD		A "complex" site is defined as follows:
and PDF format unmarked and	Inform Customer of expected response due	 Number of plots on Site over 500
controlled with reference number,	date based on complexity of Site.	 Special Engineering Difficulties identified
revision and date including site		Mains pressure (where the Site is higher
topography		than the reservoir on a gravity fed system)
4. History and details of previous land		Reinforcement that may require more than
usage / copies of Geo-		laying or upsizing a main (e.g. booster pump)
Environmental surveys / report		 Highways constraints (e.g. major trunk
5. Pre or post-remediation Site		road/motorways where a site meeting with
investigation report where		a highway authority is specifically required)
applicable		• Environmental issues in respect of SSSI or
		other designated sites
		Site of archaeological interest



6.	Subject to 4. And 5., quantitative		 Third party and Crown Estate land
	risk assessment, remediation		Protected undertakers (e.g. other utilities
	strategy and verification report as		and Network Rail)
	appropriate in accordance with		Schedule 13 Water Industry Act 1991
	Water UK / HBF Guidance for the		constraints
	Selection of Water Pipes to be used	Water Company carries out the design in	LoS: SLPM 2/2a
	•	accordance with the published Design and	
	in Brownfield Sites and the	Construction Specification.	Technical design will be provided as indicated in the
	Contaminated Land Assessment		Water Company's Charging Arrangements and
	Guidance		should be sufficiently developed to allow the
7.	Prescribed pipe type based on 6.		Principal Designer to coordinate with other utilities
8.	Identify third-party land which		and if appropriate instruct the works to progress to
	forms part of the access to the Site		Stage 4 – Construct Mains.
9.	Legal easement drawing (CAD and		
	PDF) where applicable subject to 8.		Design work will rely on detail about the
10.	Temporary water supply required		Development and Site. The relevant detail may have
	date, location and size.		been supplied in earlier stages. The Customer either
11.	Domestic supply requirements i.e.		re-confirms the parameters provided earlier, or
	property type schedule.		updates to suit the latest proposals.
12.	Multi Occupancy building supply:		
	requirements, pumps, storage		Information regarding Principal Designer and
	internal manifolds.		Principal Contractor is required under CDM
4.2			Regulations (2015).
13.	Details of any requirement for		
	water for firefighting.		The relevant Water Company form should provide a
14.	Details of any phasing of the		framework for the Minimum Information required
	development.		and be published on the Water Company website



15. Preferred building entry positions.	Fully defined schedule of Contestable and	The extent of Contestable work shall be shown on
16. Details of watercourses within the	Non-contestable works.	the drawing and detailed in a quotation / quantities
area to be developed / site o		document.
adjacent to such.		
17. Details of Special Engineering		
Difficulties e.g. bridges or culverts		
the new water pipes must cross of		
other constraints that may impac		
on the design and construction		
work.		
18. Section 38 drawing detailing the		
roads and footpaths to be adopted		
by the Local Authority.		
19. Details of service strips/service		
corridors where applicable.		
20. Details of Principal Designer for the Development (copy of F10) and		
Principal Contractor		
21. Developer's project health and		
safety plan.		
22. Details of any known future		
Development adjoining the site.		



Stage 2 – Design Self-Laid Mains (Self-Lay Provider)

Applicable to when the customer chooses to carry out their own Contestable design work and submit said design to the Water Company for its approval.

Information provided by Customer	Information provided by Water Company	Comments / standard required
Applications for design acceptance shall include the following:	Acknowledge receipt of complete / incomplete application. Provide Water	LoS: SLPM 2/1b
 Satisfactory completion of the relevant Water Company form Payment of any fees associated with 	Company reference, and nominated contact to support future communication	Applies only where a valid PoC has been obtained for the site. If one has not been obtained then revert to Stage 1c.
the Water Company's published Charging Arrangements	Inform Customer of expected response due date based on complexity of Site.	
3. Letter of authority from the Developer formally appointing the SLP to the role of Designer		 A complex Site is defined as follows: The number of plots on Site exceed 500 Special Engineering Difficulties identified
 Confirmation of the named SLP Designer (including contact details) 		 Mains pressure (where the Site is higher than the reservoir on a gravity fed system)
5. Most recent layout of Site in CAD and PDF format unmarked and controlled with reference number, revision and date including Site ownership		 Reinforcement that may require more than laying or upsizing a main (e.g. booster pump) Highways constraints (e.g. major trunk
 boundary, layout and topography 6. Design drawing compliant with the published Water Company Design and Construction Specification 		 Inight a highways constraints (e.g. major trainer road/motorways where a site meeting with a highway authority is specifically required) Environmental issues in respect of SSSI or other designated sites
 Desktop study of history and details of previous land usage (Phase 1 geo- environmental risk assessment) 		 Site of archaeological interest Third party and Crown Estate land Protected undertakers (e.g. other utilities
8. A copy of the geo-environmental report where applicable subject to 6.		 and Network Rail) Schedule 13 Water Industry Act 1991 constraints



9. Pre or post-remediation Site		
investigation report where applicable	If application is acceptable then formal	LoS: SLPM 2/2b
subject to 6. And 7.	written notice of design acceptance is	
10. Quantitative risk assessment,	issued.	The Water Company will review the design to
remediation strategy and verification		confirm compliance with its Design and
report as appropriate in accordance	If design is deemed unacceptable then a	Construction Specification and ensure that the
with Water UK / HBF Guidance for the	design rejection with an itemized list of	assets can be accessed / maintained in the long
Selection of Water Pipes to be used in	rejection grounds is issued.	term.
Brownfield Sites and the		
		The relevant Water Company form should provide a
Contaminated Land Assessment		framework for the Minimum Information required
Guidance where applicable subject to		and be published on the Water Company website
7., 8. and 9.		
11. Legal easement, right of access or		
wayleave drawing (CAD and PDF		
format) where applicable.		
 Evidence related to sustainable development as per the Water 		
Company's published Charging		
Arrangements e.g. where a water		
efficiency incentive scheme is		
available.		
13. Details of any temporary water supply		
requirements including date, location		
and size.		
14. Section 38 drawing detailing the roads		
and footpaths to be adopted by the		
Local Authority.		
15. Domestic supply requirements i.e.		
property type schedule.		



16. Multi Occupancy building supply: requirements, pumps, storage internal manifolds.		
17. Details of any requirement for water for firefighting.		
 Details of watercourses within the area to be developed / site or adjacent to such. 		
19. Developer's project health and safety plan.		
20. Details of any known future Development adjoining the site.		
21. Confirmation of lead Designer for the development (copy of F10) and Main contractor/Developers project health and safety plan.		Required under CDM 2015
22. Fire authority confirmation, or evidence that a consultation request has been made.		The Fire Authority shall be consulted on new mains proposals and where washouts are proposed (the fire Authority may adopt a proposed washout and/or require additional installations)
	Fully define contestable and/or non- contestable works. Outline of any Network risks which may affect the Source of Water Delivery Date or method.	The extent of contestable work can be shown on drawings, or in a quotation / quantities document.



Stage 3 – Execute adoption agreement

Customer and Water Company to agree Delivery Date, confirm scope of work and sign contract locking all parties into the delivery of the Self-Lay Works.

Information provided by Customer	Information provided by Water Company	Comments / standard required
 Valid design with formal acceptance issued by the Water Company. 	Agree proposed Delivery Date or propose new Delivery Date with evidenced	LoS: SLPM 3
 Proposed Source of Water Delivery Date and formal written request to the Water Company to deliver a Source of Water by that date. 	rationale. Issue Water Adoption Agreement, containing Delivery Date in Schedule 1, to	Water Companies shall issue the Site-specific Water Adoption Agreement during Stage 2 if all information is submitted at that stage.
 List of affected Owners and their appointed legal representatives. 	be signed by all parties (Developer, SLP, Owners and Water Company).	The Water Adoption Agreement shall be signed by all parties before Self-Lay Works are to be commenced.
 Confirm final Fire and Rescue Service requirements where the need for fire hydrant(s) has been identified 		The Water Adoption Agreement signed by all parties shall be returned to the Water Company a minimum
5. Return Water Adoption Agreement a minimum of 28 calendar days prior to the proposed Delivery Date signed by all necessary parties other than Water Company.		of 28 days prior to the Delivery Date. In the event that it is returned fewer than 28 days prior to the Delivery Date then the Water Company representative should amend the Delivery Date in Schedule 1 to be 28 days after receipt of the signed Water Adoption Agreement or a later date by agreement and date and initial prior to signing and sending copies to all parties.
		The Water Company may provide a form to provide a framework for the Minimum Information required at this stage and publish it on the Water Company website.



Sign Water Adoption Agreement and issue	The Water Company shall sign the Water Adoption
copies to all parties.	Agreement upon receipt of a valid Water Adoption
	Agreement, signed by all other parties.
Issue plot references in accordance with	Plot references will typically be provided to the
published Local Practice.	customer during Stage 7 but Water Companies are
	permitted to vary the timing in accordance with
	section 4.7 of the WSG and may choose to issue such
	references upon the return of a valid signed Water
	Adoption Agreement.
Provide details of meter pairing and	The Water Company shall specify a Local Practice
commissioning criteria in accordance with	associated with meter pairing and commissioning in
published Local Practice.	accordance with section 4.7 of the WSG.



Stage 4 – Construct Water Mains

Construction of Self-Lay Works and Water Company Works.

Information provided by Customer	Information provided by Water Company	Comments / standard required
Prepare method statement and risk assessment documents.		All Self-Lay Works are notified by the SLP to the Water Company by the issuing of a Weekly
Plan provision of Self-Lay Works.		Whereabouts in accordance with WIRS.
Update Weekly Whereabouts and issue to Water Company. Construct Self-Lay Works.		Self-Lay Works should be carried out in accordance with the accepted design Water Company published Design and Construction Specification and the Water Adoption Agreement.
	Plan provision of Water Company Works	Water Company Works should be coordinated with
	installation of a new branch connection	the Customer and third-party stakeholders where it
	relative to the agreed Point of Connection	is sensible to do so in order ensure that the Delivery
	and liaise with Customer of date **via	Date is achieved.
	email.	
	Confirm availability of Source of Water for	LoS: SLPM 4/1
	Testing before contractual Delivery Date.	
Written notification to the Water Company		All Testing is notified in accordance with the Water
of an intention to carry out Testing of the		Company published Design and Construction
Self-Laid Main.		Specification and WIRS via the Weekly Whereabouts
1. Satisfactory completion of the		or Water Company form to allow witness and audit
relevant Water Company form.		by the Water Company at its discretion.
2. Proposed date of Testing to be		Droccure testing and all accepts of the
carried out.		Pressure testing and all aspects of the
3. Scope of Testing (which Self-Laid Main is to be tested).		commissioning of Self-Lay Works shall be in accordance with the Water Company published



			Design and Construction Specification and the Agreement.
			LoS: SLPM 4/2
Inform	the Water Company of the valid		
results	including evidence / data evidencing		Bacteriological test results shall be provided in
the vali	dity following Testing of the Self-Laid		accordance with the Water Company published
Main.			Design and Construction Specification and include
1.	Pressure test certificate.		the UKAS laboratory details and required ref.
2.	Pressure test backing data.		number(s).
3.	Bacteriological sample pass		
	certificate.		Construction records should be submitted in
	UKAS laboratory details.		accordance with the Water Company published
5.	Construction records indicating		Design and Construction Specification in electronic
	which mains have been tested		format.
	electronically in CAD and PDF		
	format or as otherwise agreed with		Photographic requirements shall be broadly
_	the Water Company.		equivalent to those records required from the Water
6.	Photographs of Self-Lay Works.		Company's own supply chain.
		Carry out Site coordination and compliance	Any changes made to the Self-Lay or Water Company
		visits to support design and construction	Works should be made in accordance with the Water
		coordination and alignment with the Design	Adoption Agreement clause relating to Variations.
		and Construction Specification and the	
		Water Adoption Agreement.	Any Site inspections, audits or compliance visits are
			at the Water Company's cost risk and shall not
		Where a defect is discovered, in accordance	impinge on the SLP's ability to plan or undertake its
		with the relevant clause within the Water	Self-Lay Work.
		Adoption Agreement, the Water Company	
		should inform the Customer in writing and	Outstanding Defects should be resolved prior to the
		request that the Defect be rectified.	Final Connection or Adoption of the Self-Laid Main.



Plan and remedy any identified Defects in	Review provided information and carry out	
accordance with the relevant clause within	final Site audit if the Site is complete.	
the Water Adoption Agreement or request		
that the Water Company remedy the		
Defect.		
	Water Company to issue approval of Self-	If minor outstanding Defects are accepted by the
	Laid Works.	Water Company that will not impact on end-user
		customer supply or water quality etc., the Self-Laid
		Main can move forward to Final Connection and
		Adoption.



Stage 5 – Connect Mains (SLP to make the Final Connection)

Where Final Connection of the Self-Laid Main to the Network is to be carried out by the Self-Lay Provider

Inform	ation provided by Customer	Information provided by Water Company	Comments / standard required
	e details of Self-Lay Works to be	Review documents provided by the SLP in	LoS: SLPM 5/1b
connec	ted to the Network:	Stage 4 and agree proposed Final	
1	Submit CRMC paperwork according	Connection date by written response in accordance with the published DCS and	Following submission of Testing results in SLPM 4/2 or concurrently if date of Final Connection is known.
1	to WIRS.	ACS.	
	Date of proposed connection.		Comply with the Water Company published Design
3.	Construction records indicating	A part of its review of the supporting	and Construction Specification, the Annual
	Self-Laid Mains to be connected electronically in CAD and PDF	documents to determine SLP evidence of competency for activities relative to WIRS,	contestability Summary and the Agreement (CDM and HSE requirements and specific Water Company
	format or as otherwise agreed with	the SLP and Water Company coordinates	authorisation and approvals procedures i.e. "safe
	the Water Company.	any requirements regarding connection	control of operations").
4.	Contact details of responsible	method, standby resources, or materials	CDMC papaguark provided by WIDS as part of
5.	competent person. Prepare method statements and	etc. as agreed at design acceptance (Stage 2).	CRMC paperwork provided by WIRS as part of accreditation.
	risk assessment documents	_,.	
	compliant as a minimum with the		Flushing may be necessary if likely demand on the
	Water Company published Design		new Self-laid Main is insufficient to maintain a suitable level of turnover. The Water Company and
6.	and Construction Specification. Update Weekly Whereabouts with		customer discuss the anticipated programme and
_	Final Connection date (by email or		activities and a flushing programme shall be agreed
	as otherwise agreed by the Water		prior to consenting the Self-lay Works connection if
	Company).		deemed necessary by the Water Company. Water
Followi	ng an agreed Final Connection		Company
	ng an agreed Final Connection, tion notification shall be issued by		LoS: SLPM 5/2



the SLP to the Water Company within 24	Industry standard Certificate of Vesting should be
hours.	used, as defined in the MWAA.
 Completed Certificate of Vesting Construction records indicating Self-Laid Mains that have been connected electronically in CAD and PDF format or as otherwise agreed with the Water Company. 	



Stage 5 – Connect Mains (Water Company to make the Final Connection)

Where Final Connection of the Self-Laid Main to the Network is to be carried out by the Water Company.

Information provided by Customer	Information provided by Water Company	Comments / standard required
Provide details of Self-Lay Works to be connected to the Network:	Provide a date within 14 days when Final Connection will take place.	Los: SLPM 5/1a Comply with the Water Company published Design
 Submit completed relevant Water Company form formally requesting work to be carried out. Date of proposed connection. Construction records indicating Self-Laid Mains to be connected electronically in CAD and PDF format or as otherwise agreed with the Water Company. Contact details of Site contact. Payment for requested Water Company Works if applicable. 		 Comply with the Water Company published Design and Construction Specification, the Annual Contestability Summary and the Water Adoption Agreement (in particular CDM and HSE requirements and specific Water Company authorisation and approvals procedures i.e. "safe control of operations"). The relevant Water Company form should provide a framework for the Minimum Information required and be published on the Water Company website. Payment terms will be in accordance with Water Company published Charging Arrangements.
Payment for Water Company works if	Carry out Final Connection on agreed date, not more than 14 days from receipt of formal request. Arrange for Water Company asset records to be updated showing Final Connection. Issue invoice for Water Company Works if	In accordance with Water Company's published
applicable.	not already done so.	Charging Arrangements.



Stage 6 – Vest new mains and correct any defects

Information provided by Customer	Information provided by Water Company	Comments / standard required
All information relative to Vesting should have been submitted by the SLP in Stage 5.	Declare the Self-Laid Main vested from the date of Final Connection. Take responsibility for the maintenance of the Adopted Self-Laid Main, which now forms part of the Network. Update asset records internally to reflect transfer of ownership and responsibility.	LoS: SLPM 6 Written declaration via e-mail should be provided to the SLP. The vesting process legally transfers appropriately constructed Self-Laid Mains to the ownership of the Water Company as part of the adoption process. Legal transfer via vesting can only occur when a Declaration is made by the Water Company. These processes assume that will be done in writing by the Water Company as a result of it becoming aware that the conditions of the Agreement have been satisfied, and that the asset has entered service successfully and back-dated to whenever the Final Connection was made by the SLP or Water Company in Stage 5.
If designed by SLP – Notify Fire Authority of connected hydrants and copy in the Water Company.		
Arrange joint Site walk-off to confirm that the final installation complies with the Water Adoption Agreement.	Attend joint Site walk-off with Customer. Water Company to notify SLP if follow up work is necessary at this stage or as part of the final Site walk-off (end of maintenance period).	In accordance with Water Company's published Design and Construction Specification and the Water Adoption Agreement.



	SLP and Water Company to agree who is carrying out the works in accordance with the Water Adoption
	Agreement and notify the Developer accordingly.

Stage 7 – Make Service Connections

	Information provided by Water Company	Comments / standard required
SLP notifies Water Company of its intention	Issue consent, plot reference information	LoS: SLPM 7/1
to connect a Service Pipe to an Adopted	and costings associated with connections if	
Self-Laid Main via its Weekly Whereabouts.	not already done so at Stage 3.	All Service Pipe connections are to be notified by the
		SLP in accordance with the WIRS requirements and
		relative to Water Regulation inspections to allow
		witness and / or audit by the Water Company at its
		discretion or alternatively submit paperwork according to an Approved Plumbers Scheme.
		according to an Approved Plumbers Scheme.
		Water Company may use a Local Practice and issue
		plot reference information and costings at Stage 3.
Once a Self-Laid Main has been connected		Service Pipe connections can only be made to an
(Stage 5) and Vested (Stage 6), the Service		Adopted Self-Laid Main or Existing Main, and for this
Pipe connections can be made following		reason the physical work to make Service Pipe
submission of all requisite information:		connections will normally follow the issuing of
		notification of Final Connection and the subsequent
1. All documentation and permissions		Declaration of Vesting. Where this is not possible
relating to the Adoption of the Self-		(e.g. where an SLP plans to connect a Service Pipe on
Laid Main in Stages 4 and 5.		the same day as the Final Connection is made) then
C C		this should not hold up the works as the Water Main
2. Postal addresses for all plots to be		is considered to have vested as from the Final
connected.		Connection Date and the MWAA provides that



 Approved Plumbers Scheme certificate or Water Company Water Regulations inspection pass. Notification of date of intent to connect Service Pipe via Weekly Whereabouts. Any associated fees (if applicable). 		Service Pipes will Vest in the Water Company automatically. The SLP will make the Water Company aware of this intention via the Weekly Whereabouts. Fees may be applicable prior to or after making Service Pipe connections in accordance with the Water Company's published Charging Arrangements.
SLP makes connection, fits meter and sends connection notification to Water Company with. the meter serial number, meter size, meter location, current meter reading, full postal address of the premises served and, where it has the right to do so, the name and address of the owner and occupier where known and the date that that person became (or will become) the owner and/or occupier, together with any other information specified by the Water Company	Issue invoice for any charges associated with Service Pipe connections. Water Company verifies data received and arranges any follow-on meter validation	LoS: SLPM 7/2 Non-household connections must be notified to the Water Company within 1 working day of connection due to Retail Market rules. In accordance with Water Company's published Design and Construction Specification and relevant Water Company forms published on its website.
Request the Water Company fits meter if applicable.	Attend Site to fit meters as requested.	LoS: SLPM 7/3 The split of work should be agreed during Stage 2
Make payment within required period.		In accordance with Water Company's published Charging Arrangements.